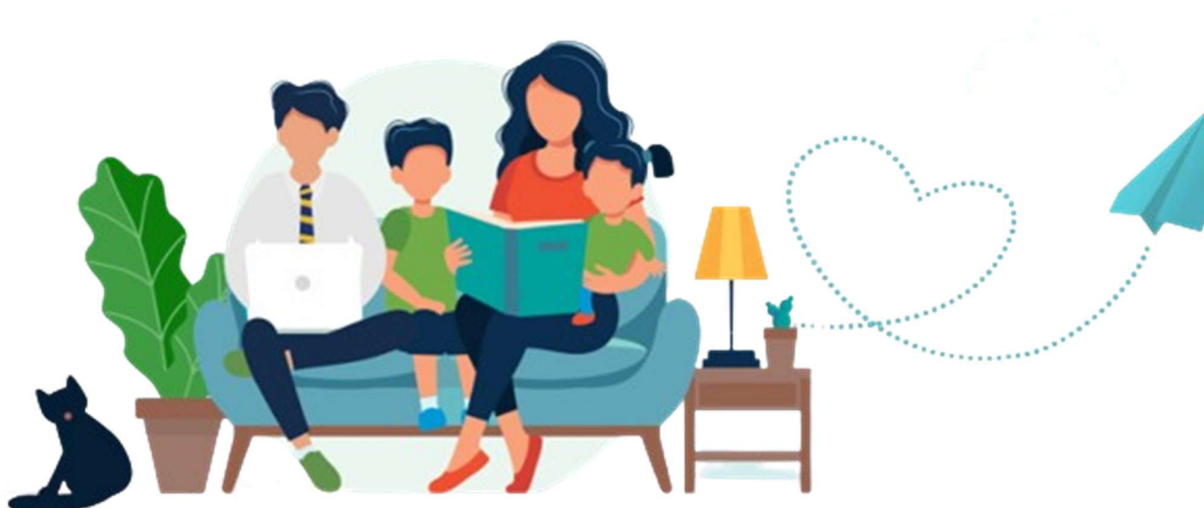




How to Order tuckr using Kindo

A step-by-step guide for parents and caregivers



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Create a Kindo account
- 

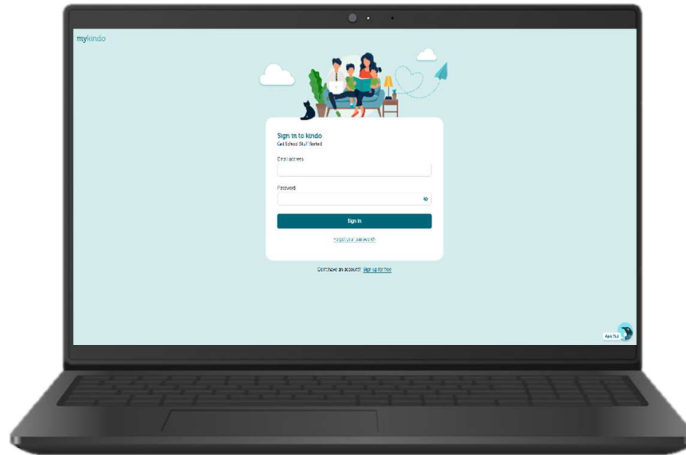
Add your child
- 

Order lunch from tuckr

Need help? Visit Kindo Support kindo.co.nz/contact or call 0508 4 KINDO



CREATE / LOGIN TO AN ACCOUNT



1

Go to shop.kindo.co.nz/app/login or visit tuckr.nz/order-now and click Order. If you already have a Kindo account, simply log in.

2

Click **Sign up for free**

- Enter your email address and create a password
- Add your first name, last name, and phone number

Follow the prompts to complete your account setup.

3

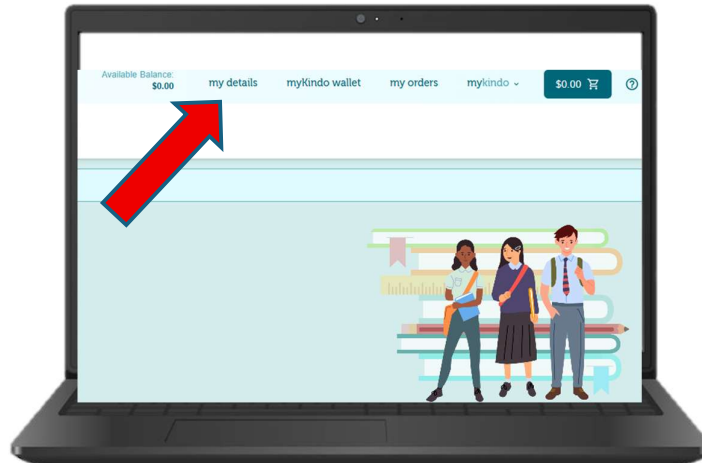
Check your email and click the verification link to activate your account. Don't forget to check your spam folder.

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ADD A CHILD AND MANAGE STUDENT DETAILS



4

Click My Details in the top right-hand corner of the screen and check that all your information is correct.

5

Scroll to the bottom of the My Details page and click Add Member.

This should be the student who will be collecting their lunch from the school tuck shop.

6

Here you can:

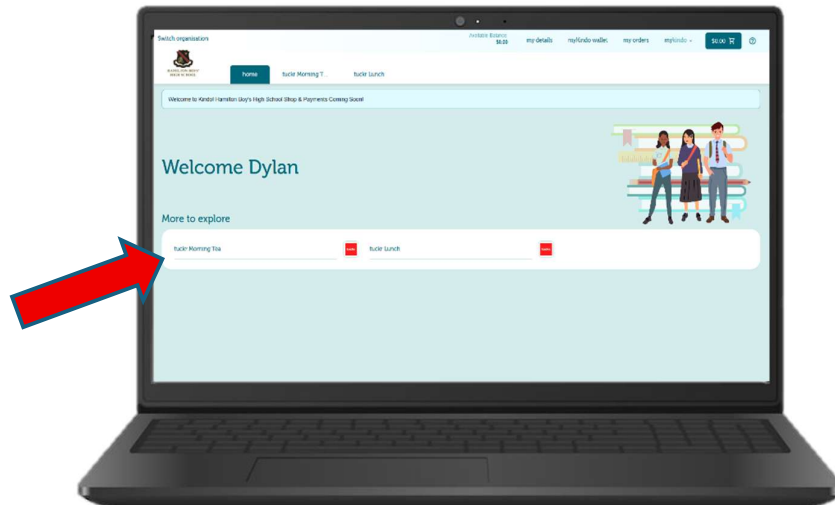
- Add or update your child's allergies, if applicable
- Add your student to a school by clicking Add Membership and typing in the name of the school

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Order Lunch From tuckr



7

Select your timeslot (morning tea or lunch).

Browse the available tuckr options, select your items, and choose the date(s) you would like the food ready for pickup.

8

Complete Checkout

Review your order and proceed to checkout to confirm payment.

You'll receive an order confirmation email once your order

9

Please note that orders must be placed before 9:00am on the day of pickup.

For help, use the ask Tui button on your my kindo page or contact the Kindo Support Desk at <https://www.kindo.co.nz/contact>

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